

23 November 2020

Dear Parents and Carers

Support over the Christmas holiday for pupils eligible for free school meals

We understand that Norfolk County Council will be working with food voucher company, Edenred, to provide support for all families with children eligible for free school meals, over the Christmas holiday.

When we used this system earlier in the year, we needed an email address for all eligible parents. We are awaiting further details from Norfolk County Council regarding how it will operate this time but we assume it will be the same. So that we can ensure that all eligible families in our school are able to get their food vouchers for Christmas, please provide an up-to-date email address to the school office if you have not done so already via the form sent on our parent app on Friday 20th November.

If you believe that you may be eligible for free school meals for your child/ren, and haven't yet applied, please sign up and register. Norfolk County Council will share the eligibility criteria and give you direct access to apply on the [norfolk.gov.uk](https://www.norfolk.gov.uk) site by using the link below:

<https://www.norfolk.gov.uk/education-and-learning/schools/school-meals-and-milk>

All eligible families will then be entitled to the holiday food vouchers that are being planned for the Christmas holidays.

If you apply and your eligibility is then confirmed, please also contact the school office to let them know and ensure they have your email address.

Families in hardship and needing wider support

There is also support available for families who are facing hardship and need support now. Support for those in need is available at:

www.norfolk.gov.uk/coronavirus or by calling 0344 800 8020.

Anyone experiencing hardship can also receive support through the Norfolk Assistance Scheme, which already provides support for food, fuel, clothes and other essential household items to families experiencing hardship. The easiest way to get in touch is to visit:

www.norfolk.gov.uk/NAS or by calling 01603 223392 (option 5). If the line is busy, please leave a message and the team will call you back.