



# The Nebula Federation Complaints Policy

## Appendix 1

### RSHE Query Flowchart for Parents

Head - Nebula Federation

Frettenham Primary School  
Old Catton VC Junior School

Hainford VC Primary School  
White Woman Lane School

Horsford VA Primary School  
St. Faiths' Primary School

# PARENT QUERY FLOWCHART FOR PARENTS

