Dear Family Voice Norfolk member,

Next week a team of inspectors from Ofsted and CQC (Care Quality Commission) will be in Norfolk looking at how effective the local authority and local health services are for children and young people with SEND (special educational needs and/or disabilities). They will be looking at this for all children and young people 0–25 with SEND, not just those with an EHC plan.

The inspection will look at how effective Norfolk is in the following three ways:

- 1. Identifying the needs of children and young people with SEND
- 2. Meeting the needs of these children and young people with SEND.
- 3. Improving their outcomes and chances of taking part fully in society.

In the inspections there is a big emphasis on finding out the views of parents and carers. The inspectors will hold meetings with parents and parent groups and also visit a small number of educational and health settings. Family Voice Norfolk will also be sending parent representatives to meetings that include professionals. This inspection is different to the ones that Ofsted carry out at individual educational settings and if inspectors visit your child's educational setting next week then we would encourage you to go along.

As soon as we have more information, especially about ways in which you can make sure your views are heard by the inspectors, we will let you know, both directly to our membership and more widely via our Facebook page (www.facebook.com/FamilyVoiceNorfolk) and website (www.familyvoice.org.uk).

Please do share this news with anyone you know who has a child or young person

O-25 with SEND.

With best wishes

Kate